



CHANGES FOR 2018

RESERVATIONS

If you did not stay with us in 2017, there will be a \$40 deposit* *per run* for reservations during the following periods:

- March 9th to 25th (Spring Break)
- May 25th to June 3rd (Memorial Day)
- June 29th to July 29th
- August 31st to September 6th (Labor Day)
- November 16th to 26th (Thanksgiving)
- December 19th – January 3rd (Christmas and New Year's)

If you did stay with us in 2017 but have more than one last-minute cancellation, or one or more no-shows, then you will also be subject to a deposit.

Cancellations must be received at least 7 days prior to the boarding arrival date for the deposit to be refunded. Refunds will be paid via **check within two weeks of cancellation. Future deposits will not be refunded at any time.*

HOURS

The current business hours remain unchanged:

- Monday – Friday 8am – noon and 2 – 6pm
- Saturday 9am – 1pm
- Sunday 4 – 6pm

We are **usually** available during the following hours at **no charge** but **by appointment only**.

- Up to one hour before opening time or after closing time
- Weekdays noon – 2pm
- Saturday 5 – 7pm
- Sunday 8 – 10am

ANY other hours are subject to availability and a \$25 fee.

FOOD

As of January 1, 2018, if you don't bring your dog's food then there will be a charge of \$1 per cup, per day, for Four Paws food. We will round to nearest ½ cup.

For example:

- If your dog is fed 2 cups of food twice a day, then there will be an additional \$4 charge each day.
- If your dog is fed 1 ¼ cups once a day, then there will be an additional \$1.50 charge each day.

GROOMING WITH BOARD

By request only and done as close as possible to the time of pickup. If your pickup time is early or unknown, then grooming will be completed the afternoon before.

EXIT BATH

Shampoo and blow-dry. Minimal de-shed and de-tangle. Nails clipped.

\$10 - \$65+

FULL SERVICE BATH

Shampoo and blow-dry. Moderate de-shedding and de-tangling included, extra de-shedding by request. Light trimming if requested. Nails clipped or ground if dog permits.

\$20 - \$85+

GROOM WITH CUT AND STYLE

Shampoo and blow-dry. Moderate de-shedding and de-tangling included, extra de-shedding by request. Nails clipped or ground if dog permits. Coat clipped and trimmed in normal style for breed type or as requested.

\$30 - \$100+

Gland express by request only.

We do not pluck ears unless the hair comes out very easily.

Extremely matted hair will be shaved off or the mats cut out.